

Arlington Dentistry By Design

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We understand that in today's hectic world, our patients' lives are busy and sometimes their schedules are unpredictable. Even though we strive to stay on time and reduce changes to our schedule, we realize that on rare occasion, one of our patients may have to reschedule an appointment.

As a courtesy, we are happy to change a scheduled appointment upon request as long as we receive a **48-hour notice (2 business days)**. This notice allows us to offer the opening to other patients who are waiting for an appointment. Also, with ample notice of a change in our schedule, we are able to treat emergency patients in a timely manner.

Certainly everyone knows that it is not inexpensive to provide quality individualized health care and those costs rise every year. As a result the charge for a broken appointment is \$50 per hour. If we are to remain in business we must manage our time appropriately so we request that you do everything you can to maintain your commitment to appointments you make with our office.

We are proud of our commitment to providing quality dental care. An important part of our commitment is that our patients can expect us to have a convenient appointment time available for them. Likewise, we expect that our patients keep the appointment time they have asked us to reserve just for them.